



EXPRESS SCRIPTS®

PO Box 52056
Phoenix, AZ 85072-2056

June 18, 2020

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John Q. Public
100 Any Street
Any St. Apartments
7th Floor
Any City, MO 55555-4444



Drug Recall Notice

Dates of FDA Recall Notices: between June 1 and June 5, 2020

Recalled Drug: metformin extended-release tablets, 500mg, 750mg and 1,000mg

Companies: Actavis/Teva, Amneal, Apotex, and Marksans/Time-Caps Labs

Recalled NDC Numbers, Lot Numbers and Expiration Dates: Call your pharmacy to see if your prescription is affected or visit <https://www.fda.gov/safety/recalls-market-withdrawals-safety-alerts> for additional information.

Reason: Very small amounts of a possible cancer-causing impurity may be in the drugs.

Company Information: Actavis/Teva – 888.838.2872, options 3, then 4; Apotex- 800.706.5575 (weekdays 8:30 a.m. to 5 p.m. Eastern); Amneal – 833.582.0812 (weekdays 8:30 a.m. to 5 p.m. Eastern); Marksans/Time Caps Labs – 631.753.9090, ext. 160 (weekdays 8 a.m. to 5 p.m. Eastern)

Dear John Public,

We wanted to reach out to you about a prescription you had filled. This drug may have been recalled.

Please follow the steps below:

- Do not stop taking metformin extended-release tablets until you talk with your prescriber.
- Ask your doctor if you need a different prescription.
- Check your drug label to see if it matches one of the listed companies.
- If the company name on your prescription label matches one of the companies listed above, call the pharmacy where you got it for more information and return directions.

If you need help or have questions, please call the pharmacy that filled your prescription.

Sincerely,

Andrew R. Behm

Andrew R. Behm, Doctor of Pharmacy
Express Scripts

Express Scripts is the company that manages your prescription plan.

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